



Mull man says quality is the key

Scottish tourism industry hears call for better service

A Mull businessman, now based in Moray, has called on the Scottish tourism industry to improve service and quality.

Gavin Ellis, who is a director of the Mull Railway and a hotelier at Forres in Moray was chairman and a key speaker at a two-day national tourism conference at St Andrews.

Gavin, who is the son of fellow director of the

Craignure-based Mull Railway, Graham Ellis, who has several other business interests on the island including the supermarket in the village of Salen, is also chairman of the British Hospitality Association.

Currently the resident director of the Knockomie Hotel in Forres, Gavin has also taken the chair of the influential Scotland United tourism action group which represents tourism interests across Scotland.

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